

## 4516 E HIGHWAY 20, PMB #212, NICEVILLE, FL 32578 SERVICE@VERITYRESIDENTIAL.COM 850-361-8799

Dear Raiders Landing Owners,

We are delighted to introduce Verity Residential as your new HOA management firm, dedicated to enhancing your beloved community.

**Transition Process:** We recognize the significance of the HOA's transition from developer to owner control. Verity Residential is committed to facilitating a seamless and efficient process. We will collaborate closely with the developer to address outstanding matters, finalize documentation, and ensure uninterrupted essential services. Your valuable input and feedback are essential to us during this transition. I've already heard from several of you, so don't stop now. We are here to serve you!

The most pressing part of this process is to establish a Board of Directors. Many of you have volunteered to serve on the board. In fact, there are so many volunteers that an election will be required since there are only 5 positions. If you haven't expressed your interest in being a possible director, please email me at the address in the header and I'll get you added to the candidate list. Meeting information will be forthcoming via mail and/or email and will also be posted at the community entrance.

**Payment Information:** Beginning on October 1st, quarterly HOA payments will commence. Each home will owe \$90 per quarter and a \$25 late fee will automatically apply for payments received on or after October 31<sup>st</sup>. We kindly request your cooperation so that we can ensure your community services are continued. Detailed payment instructions and multiple payment options are discussed at <a href="https://www.verityresidential.com/raiderslanding">www.verityresidential.com/raiderslanding</a>.

Owner's Portal: With Verity Residential, every owner has an online portal which allows for automated payments, access to governing documents and meeting minutes, a community calendar, and other vital community information. Our goal is to simplify HOA life for you and provide information via the portal that is not suited for public consumption on the community website. To gain access, please fill in the contact info sheet found at <a href="https://www.verityresidential.com/contactinfo">www.verityresidential.com/contactinfo</a> and we'll promptly email you portal activation instructions.

**Community Concerns:** At Verity Residential, open and transparent communication is our priority. In our experience, it's really the only way HOAs can be managed effectively. Please do not hesitate to reach out with any concerns, questions, or suggestions related to the management of Raiders Landing.

We are genuinely excited about this new partnership and the opportunity to serve as your HOA manager. We are dedicated to maintaining your community's standards... ensuring it remains an exceptional place to live. We look forward to meeting and working with each of you to make Raiders Landing an even better

place to call home.

Sincerely,

RODNEY LEWIS Community Association Manager Verity Residential



Raiders Landing Community Site



Contact Info for Portal Activation